

2020 ANNUAL REPORT

Sts. Joachim and Ann Care Service

Our Mission

To serve those in crisis and to prevent homelessness and hunger.

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Sts. Joachim and Ann Care Service is one of the largest social service providers for individuals, families and children in the Tri-county area of St. Charles, Lincoln and Warren. We work with a purpose to protect families (especially children, the elderly and disabled) regardless of race, age, gender or religion, from the despair, hopelessness and social injustice caused by poverty.

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Pamela Struckhoff

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A Message From Our Executive Director

Dear Friends,

The history of Sts. Joachim and Ann Care Service is filled with achievements and challenges which have molded us into the agency we are today. In this regard, 2020 was no different. Our community and agency faced its most challenging year as I marked my first year as Executive Director. It was also a year which reminded us of the importance of our mission.

We responded to the pandemic by shifting our resources to support our clients and fulfill their basic needs. Interviews for rental and utility assistance and home visits became virtual. Street Outreach continued to provide food and basic survival supplies for the homeless throughout the tri-county area during the pandemic. Our food pantry adapted to a drive-thru so families could still safely access nutritious, supplemental food, and staff delivered food to our seniors and disabled weekly. Adopt-A-Family, although smaller this year, was successful in serving over 300 fragile families.

Our amazing volunteers, donors, and grantors stepped up to generously support our agency in uncertain times. Employees continued to effectively maintain workloads despite reduced hours, staggered schedules, working remotely, and limited in-person contact with the people we serve. None of the achievements mentioned in this annual report would have been possible without this incredible team of people.

Lastly, I want to recognize the dedication of one of our founders and long-time Executive Director Miriam Mahan whom we lost in 2020. Miriam was a visionary and a servant leader who never met a stranger. She had a huge welcoming smile and was a fierce social justice advocate. Thank you Miriam. We would not be where we are today without your vision!

In Christ,

Executive Director,
Pamela Struckhoff

2020 Volunteer Hours*

VOLUNTEERS	DESCRIPTION OF LABOR	VOLUNTEER HRS WORKED	IN-KIND VALUE @\$16/HR
Volunteer Staff**	Direct Service hours recorded	10,205	\$163,277
COMMUNITY SUPPORT***			
Students	Food drives, Read to Feed, and contribution drives	5,200	\$83,200
Service Clubs	Knights of Columbus, Loyal Order of the Squirrels and other clubs and organizations	2,500	\$40,000
Adopters	Families that support Adopt-A-Family	3,000	\$48,000
Corporate	Entities that assemble food baskets and Adopt-A-Family contributions	2,000	\$32,000
Churches	Special collections and service project support	2,000	\$32,000
TOTAL		24,905	\$398,477

* A significant number of community events and volunteer opportunities were cancelled due to the COVID 19 Pandemic.

** A portion of In-Kind hours of labor are not included in total revenue for 2020.

*** In addition, Sts. Joachim and Ann Care Service estimates that additional service hours are provided through community support organizations that promote the success of our mission.

Our Integrated Services

The Care Service addresses the comprehensive and complex needs of families and individuals facing crisis, such as homelessness, hunger, mental and physical health disorders, lack of basic necessities, untimely death, and multiple issues that confront families who are dealing with poverty. Utilizing wrap-around services, we work with our clients to achieve stabilization and systemic change in their lives, which also impacts the overall health and preservation of our local communities. Systemic change occurs when the root cause of the problem is strategically addressed and fundamentally changed through behavior modification and collaboration. Our goal is to provide the tools and support to our families who put in the work to make these life-altering changes. Our programs include:

Housing Assistance - Financial assistance and case management for individuals and families in crisis to remain or become housed.

Children and Family Development - Comprehensive case management, tools and services for families with children, 18 and under, who are homeless or in crisis, in order to become self-sufficient and achieve stable housing.

Street Outreach - Tangible basic needs, case management, housing options, and access to health care for literally homeless individuals.

Food Pantry- Weekly assistance to families/individuals. Our Client Choice format helps meet nutritional needs and upholds dignity through freedom of choice.

Adopt-A-Family - Christmas program providing meals, gifts, and basic needs for individuals and families. Through direct community involvement, over 350 families are served each year.

Disaster Recovery - We are a first responder, frequently called to assist in the immediate and long-term coordination of community-wide disaster efforts, and a member of Community Organizations Active in Disaster (COAD).

Client Story

Kelly and her two sons were living in a hotel after fleeing a domestic violence situation. The single mom used her stimulus check and tax return to keep her family safely sheltered, but the funds quickly ran out. She came to the Care Service seeking assistance.

Kelly was working part-time at a grocery store, but her hours were not enough to cover the hotel bill. Her ex was not paying the court-appointed child support, and food stamps did not last a full month. The Care Service assisted in providing emergency shelter at the hotel while Kelly worked with social service worker (SSW) Kate who connected her to mental health specialists to unwrap the domestic violence trauma that she and her children experienced.

SSW Kate helped Kelly create a budget, provided a gas card to help with transportation and contacted landlords on her behalf. Kate also enrolled






the family in the Care Service Adopt-A-Family program for Christmas, provided referrals for clothing for the entire family, and brought emergency food to the hotel when food stamps ran out.

Kelly was proactive in her search for housing and picked up extra shifts at the grocery store when available. Within a month, Kelly found a three-bedroom mobile home within her budget. The Care Service was able to put together a financial assistance package that was sufficient for the landlord. Kate contacted The Sharing Shed to get new beds for both boys, and free furniture for the home. Kate also worked with Kelly to budget for her new home.

Kelly continues to work at the grocery store, and she is now paying the bills on her own.

Clients Served

Assistance by Program

PROGRAM	HOUSEHOLDS	INDIVIDUALS
 Housing Assistance	715	1,725
 Children & Family Development	197	541
 Food Pantry	282	631
 Adopt-A-Family	305	878
 Street Outreach	267	267

- The families that we assist are often served through more than one program. The numbers shown in the Assistance by Program table represent unduplicated services within each program but a duplication of services may exist between programs.
- The Food Pantry Program served 282 unduplicated households resulting in 4,459 food distributions throughout 2020.
- The Street Outreach program served 267 individuals leading to 854 encounters on the streets. As a result of the program's efforts, 10 of those individuals assisted were moved into permanent housing.
- 1,140 unduplicated children were served across all of our programs in 2020.

Housing Program Outcomes

- 90% of households reported living in a place that is safe, secure and stable three months after receiving financial housing assistance
- 98% of households that were within 14 days of an eviction received financial rental assistance and remained housed 3 months later
- 90% of homeless families who were assisted through our Housing program were in permanent housing at the time they exited the program
- 68% of homeless families were housed within 40 days of entering the Housing Program
- 74% of homeless families who exited the Housing program to permanent housing remained housed one year later

Clients Served by Zip Code

Assistance by Zip Code is based on a self-report.

St. Charles County			Lincoln County			Warren County		
ZIP CODE	INDIV.	HOUSEHOLDS	ZIP CODE	INDIV.	HOUSEHOLDS	ZIP CODE	INDIV.	HOUSEHOLDS
63301	471	244	63343	64	18	63351	2	1
63303	205	94	63344	1	1	63357	16	6
63304	104	44	63347	72	23	63381	5	3
63341	5	1	63349	35	13	63383	120	63
63348	4	1	63362	87	30	63390	101	32
63366	282	130	63369	3	1			
63367	27	12	63377	18	4			
63368	109	48	63379	225	85			
63373	3	1	63389	74	26			
63376	265	119						
63385	205	81						
TOTAL	1680	775	TOTAL	579	201	TOTAL	244	105

Other Counties 3 2

TOTAL SERVED 2,506 1,083

Revenue by Contribution Type

Cash Revenues

Public Grants	\$765,958
Private Grants	\$371,752
Donations	\$1,396,417
Events and Community Fundraising	\$86,064
Other Income	\$18,310
Total Cash Revenues	\$2,638,501

In-kind Contributions

Goods	\$564,014
Labor	\$62,467
Professional Service	\$32,319
Total In-kind Contributions	\$658,800

Total \$3,297,301

Statement of Functional Expenses

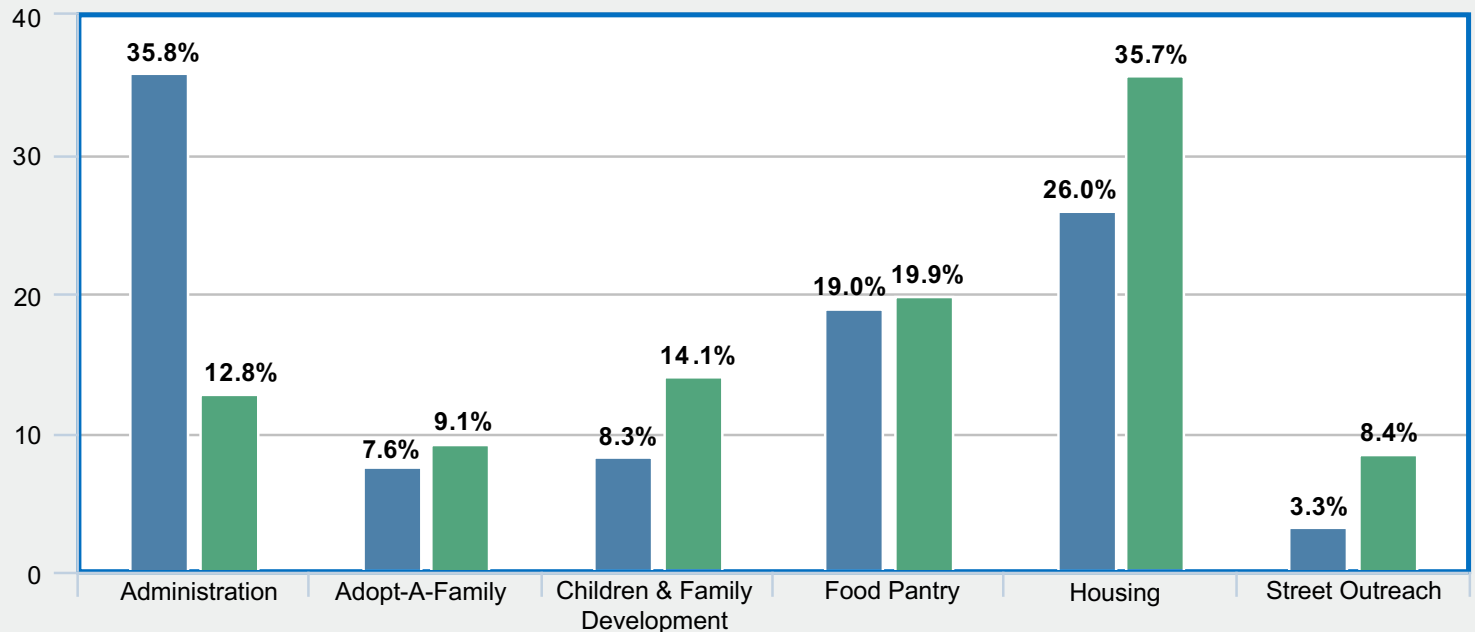
Per 990 Tax Return

	2020	% of Total	2018	% of Total
Program Expenses	\$2,299,693	86.5%	\$2,639,999	89.4%
Management & General Exp	\$236,669	8.9%	\$255,226	8.6%
Fundraising Expenses	\$122,430	4.6%	\$58,298	2.0%
Total Expenses	\$2,658,792	100%	\$2,953,523	100%

Financial Position	2020	2019
Total Assets	\$2,943,642	\$2,236,319
Total Liabilities	\$462,465	\$298,863
Total Net Assets	\$2,481,177	\$1,937,456

Revenue & Disbursements

■ 2020 Revenue by Category
■ 2020 Disbursements by Category



CATEGORY	REVENUE	% TO TOTAL	DISBURSEMENTS	% TO TOTAL
Administration	\$1,180,258	35.8%	\$352,494	12.8%
Adopt-A-Family	\$250,684	7.6%	\$249,169	9.1%
Children & Family Development	\$271,454	8.3%	\$388,011	14.1%
Food Pantry	\$627,596	19.0%	\$546,261	19.9%
Housing	\$857,346	26.0%	\$979,092	35.7%
Street Outreach	\$107,962	3.3%	\$231,447	8.4%
TOTAL	\$3,295,300	100%	\$2,746,474	100%

Amounts include In-Kind gifts and exclude Capital Expansion Campaign revenues of \$2,000 and disbursements of \$7,104. Administration includes Operations and Fundraising.

Outcomes for Families

Served by the Children And Family Development Program
at Sts. Joachim and Ann Care Service



100% of children are enrolled in school within seven days of entering program.

100%

of children served report improvement in at least three basic need categories.



90% of children served show improvement in one area of the physical and emotional well-being assessment within 12 months.

90%

of children served reside in stable housing within six months.



"Thank you so much for all you have done for me and my son. Without the help I do not know what we would have done or if I could have gotten to my treatments, I cannot thank you enough. I always say that everything happens for a reason and in God's timing and He brought you guys to us when we needed the support most."

An email we received from a client:

"Today was the first breakfast I have eaten in over a month. I know it's crazy but because of the pantry I was able to eat breakfast today and not just save the food for dinner. Thank you so much!"

Follow-up email received about a month later:

"You have no idea how much your agency has helped me!!!

Financially, you completely saved me!!! Mentally, this is bringing me out of a depth I didn't even know I had sunk to. . . but now I see a glimmer of life at the end of a tunnel. I just want to say thank you!!"

