



2018 ANNUAL REPORT



Our Mission

To serve those in crisis and to
prevent homelessness and hunger.

Sts. Joachim and Ann Care Service

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A Message From Our Executive Director



My Dear Friends,

All across St. Charles, Lincoln, and Warren counties the mission of Sts. Joachim and Ann Care Service, **to serve those in crisis, and to prevent homeless and hunger**, has been met with open arms by the many companies, agencies, and volunteers that continually respond to the needs discovered and uncovered throughout the community at large.

This past year, the Care Service worked alongside many other agencies and the Community Council of St. Charles County to bring Coordinated Entry to the community. This system of care is a low barrier process that ensures fair and equal access for all homeless or about to be homeless people of the community. The Coordinated Entry system assures that our community remains eligible for continued HUD funding allowing for continued assistance to housing the homeless.

Our Food Pantry continues to build on its client choice program with great interest from area health care providers in assisting us in providing healthy choice options to our clients. We also are excited about the community garden added in 2018. The harvest was bountiful and helped provide healthy fresh vegetables to our food pantry clients. This coming year, through the efforts of a few Eagle Scouts, several raised garden beds have been added to the garden. We are looking forward to another fruitful harvest this year.

Our Housing, Street Outreach, Children and Family Development, and Adopt-a-Family programs all continue to help us serve the mission of the Care Service and address the needs of the community. We thank all our private, local, state and federal agencies that assist us with funding throughout the year, allowing us to serve the many needs that find their way to the Care Service.

The Tri-County area was blessed in 2018 with no disaster events occurring which would have resulted in a disaster declaration.

We are happy to report that the Care Service received re-accreditation by the Council on Accreditation (COA). This accreditation indicates that the Care Service operates using the best practice principles in our industry. Our application of best practices makes the Care Service a stronger agency for those we serve and our stakeholders.

We are grateful and thankful for all our existing supporters and those we have not yet come to know. Please keep us in your prayers and giving plans, helping us to continue to **serve the poorest of the poor** with dignity and respect.

Wishing everyone great joy & peace,

- Jack Lipin, Executive Director

2018 Volunteer Hours

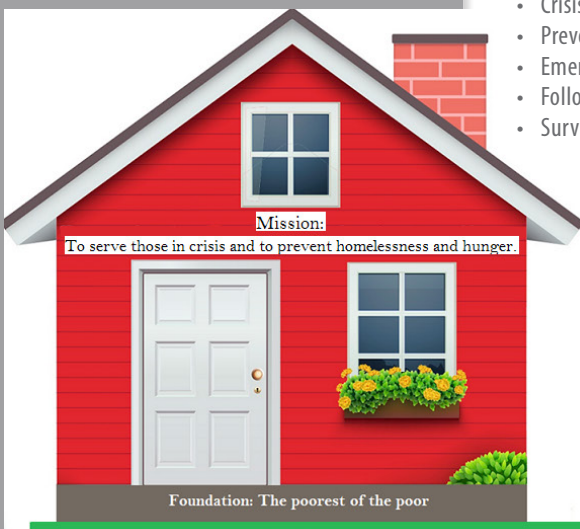
VOLUNTEERS	DESCRIPTION OF LABOR	VOLUNTEER HRS WORKED	IN-KIND VALUE @\$16/HR
Volunteer Staff	Direct Service hours recorded	21,669	\$346,704
COMMUNITY SUPPORT**			
Students	Food drives, Read to Feed, & contribution drives	22,880	\$366,080
Service Clubs	Various clubs, Knights of Columbus, Lions Club, Kiwanis, Loyal Order of the Squirrels	12,740	\$203,840
Adopters	Families that support Adopt-A-Family	5,070	\$81,120
Corporate	Entities that assemble food baskets & Adopt-A-Family contributions	6,400	\$102,400
Churches	Special collections and service project support	6,200	\$99,200
TOTAL		74,959	\$1,199,344

* A portion of In-Kind hours of labor are not included in total revenue for 2018

** In addition, Sts. Joachim and Ann Care Service estimates that additional service hours are provided through community support organizations that promote the success of our mission.

Client Story

Carl was living in his broken down SUV in the Lake Saint Louis Wal-Mart parking lot when a Street Outreach worker knocked on his window. The 58-year-old grandfather had spent the last three years with only his car to call home. Plagued with debilitating arthritis, Carl was trying to survive on disability, and did not have enough income to afford a safe place of his own. The Street Outreach worker from Sts. Joachim and Ann Care Service brought Carl food and water, and the on-site medic gave him a medical health assessment. Over the next several months, the Street Outreach team worked with Carl to find safe, affordable housing in a nearby senior living complex. The Care Service provided funding to help with a deposit, rent and utility assistance to get him started as he searched for a part-time job to supplement his income. He quickly found a job delivering pizzas, but soon after, his aging vehicle broke down. The Care Service helped pay for the necessary part to get Carl back to work, and provided him a gas card. The Care Service was also able to help Carl get dentures, as well as his needed prescriptions. Carl is now working and able to pay his rent and utilities on his own. He also has a safe place where his grandchildren can visit him for the first time in a very long time.



Our Integrated Services

The Care Service addresses the comprehensive and complex needs of families and individuals facing crisis, such as homelessness, hunger, mental and physical health disorders, lack of basic necessities, untimely death, and multiple issues that confront families who are dealing with poverty. Utilizing wrap-around services, we work with our clients to achieve stabilization and systemic change in their lives, which also impacts the overall health and preservation of our local communities. Systemic change occurs when the root cause of the problem is strategically addressed and fundamentally changed through behavior modification and collaboration. Our goal is to provide the tools and support to our families who put in the work to make these life-altering changes. Our services include:

Housing Assistance - Financial assistance and case management for individuals and families in crisis to remain or become housed.

- Rent/mortgage and utility assistance
- Temporary shelter/permanent housing
- Home repairs for homeowners
- Case management
- Referrals and resources
- Goal planning

Children and Family Development - Comprehensive case management, tools and services for families with children, 18 and under, who are homeless or in crisis, in order to become self-sufficient and remain housed.

- Full assessment of needs – physical, mental, emotional
- Comprehensive case management
- Goal planning with the family
- Advocacy on family's behalf for support services, including special needs and disabilities
- School supplies, coats, and shoes for children, when available
- Assistance and referrals for clothing, household goods, appliances and beds

Street Outreach - Tangible basic needs, case management, housing options, and access to health care for literally homeless individuals.

- Individual assessments
- Information and referrals
- Crisis intervention
- Prevention and education activities
- Emergency shelter resources
- Follow up support
- Survival aid (food, clothes, hygiene items)

Food Pantry - Weekly assistance to families/ individuals. Our Client Choice format helps meet nutritional needs and upholds dignity through freedom of choice.

- Weekly food sustenance
- Personal hygiene items as available
- Household cleaning supplies as available
- School supplies at the start of the school year
- Easter baskets for children under 12
- No Hunger Holiday (Thanksgiving meal)
- Other items as available







Adopt-A-Family - Christmas program providing meals, gifts, and basic needs for individuals and families. Through direct community involvement, over 500 families are served each year.

Disaster Recovery - We are a first responder, frequently called to assist in the immediate and long-term coordination of community-wide disaster efforts, and a member of Community Organizations Active in Disaster (COAD).



Clients Served

Assistance by Program

PROGRAM	HOUSEHOLDS	INDIVIDUALS
 Housing Assistance	1,352	3,461
 Children & Family Development	337	530
 Food Pantry	458	1,145
 Adopt-A-Family	496	1,742
 Street Outreach	238	238
 Disaster Recovery	0	0

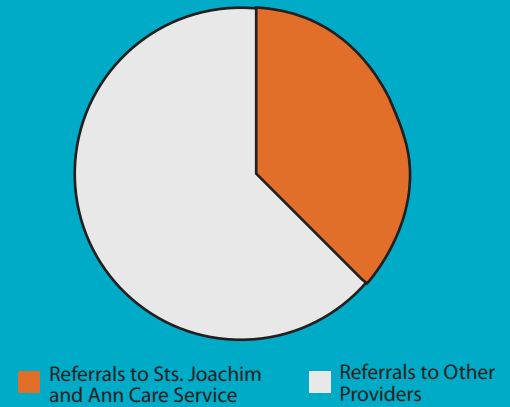
* The families that we assist are often served through more than one program. The numbers shown in the Assistance by Program table represent unduplicated services within each program but a duplication of services may exist between programs.

* The Food Pantry Program served 458 unduplicated households resulting in 6,866 food distributions throughout 2018.

* The Street Outreach program served 238 individuals leading to 567 encounters on the streets. As a result of the program's efforts 36 of those individuals assisted were moved into permanent housing.

* 2,524 unduplicated children were served across all of our programs in 2018.

In 2018, the Coordinate Entry system serving St. Charles, Lincoln, and Warren Counties directed 874 of the 2365 referrals provided (37%) to Sts. Joachim and Ann Care Service. Coordinated Entry (CE) is a crisis response system for people who are homeless or at risk of homelessness that effectively connects them to interventions aimed to rapidly resolve their housing crisis. In our service area, those in need can easily access the CE system by calling 211.



Clients Served by Zip Code

Assistance by Zip Code is based on a self-report.

St. Charles County			Lincoln County			Warren County		
ZIP CODE	INDIV.	HOUSEHOLDS	ZIP CODE	INDIV.	HOUSEHOLDS	ZIP CODE	INDIV.	HOUSEHOLDS
63301	927	387	63343	140	41	63357	12	6
63303	378	159	63347	96	32	63380	31	8
63304	233	88	63349	51	14	63381	5	1
63341	8	3	63362	151	50	63383	359	140
63348	33	10	63369	12	4	63390	223	70
63366	551	223	63377	26	10			
63367	64	25	63379	557	170			
63368	210	74	63389	137	37			
63373	7	2						
63376	543	246						
63385	429	162						
63386	7	4						
TOTAL	3,390	1,383	TOTAL	1,170	358	TOTAL	630	225

TOTAL SERVED 5,190 1,966

Revenue by Contribution Type

Cash Revenues

Public Grants	\$1,076,104
Private Grants	\$536,793
Donations	\$492,238
Events and Community Fundraising	\$109,387
Other Income	\$ 26,775
Total Cash Revenues	\$2,241,297

In-kind Contributions

Goods	\$849,682
Labor	\$181,116
Professional Service	\$ 40,421
Total In-kind Contributions	\$ 1,071,219

Total \$ 3,312,516

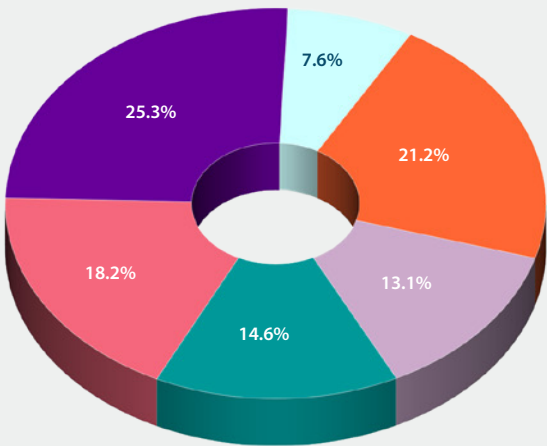
Statement of Functional Expenses Per 990 Tax Return

	2018	% of Total	2017	% of Total
Program Expenses	\$2,691,699	87.4%	\$2,715,351	86.9%
Management & General Exp	\$305,591	9.9%	\$328,139	10.5%
Fundraising Expenses	\$ 84,295	2.7%	\$81,552	2.6%
Total Expenses	\$3,081,585	100%	\$3,125,042	100%

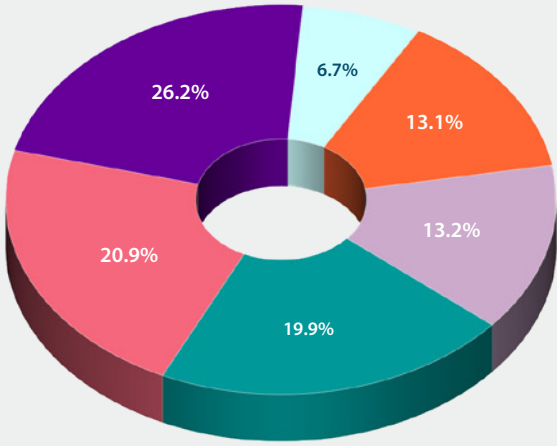
Financial Position	2018	2017
Total Assets	\$2,425,930	\$2,501,225
Total Liabilities	\$394,251	\$ 461,195
Total Net Assets	\$ 2,031,679	\$ 2,040,030

Revenue & Disbursements

2018 Revenue by Category



2018 Disbursement by Category



CHILDREN & FAMILY DEVELOPMENT FOOD PANTRY HOUSING ADOPT-A-FAMILY STREET OUTREACH ADMINISTRATION

CATEGORY	REVENUE	% TO TOTAL	DISBURSEMENTS	% TO TOTAL
Administration	\$696,126	21.2%	\$432,051	13.1%
Adopt-A-Family	\$430,282	13.1%	\$433,940	13.2%
Children & Family Development	\$480,228	14.6%	\$652,154	19.9%
Food Pantry	\$596,439	18.2%	\$688,370	20.9%
Housing	\$832,087	25.3%	\$860,425	26.2%
Street Outreach	\$251,002	7.6%	\$218,684	6.7%
TOTAL	\$3,286,164	100%	\$3,285,624	100%

Amounts include In-Kind gifts and exclude Capital Expansion Campaign revenues of \$3,541 and disbursements of \$12,432. Administration includes Operations and Fundraising.



Our Mission:

To Serve Those In Crisis and To Prevent Homelessness And Hunger.

Sts. Joachim and Ann Care Service is the largest social service provider for individuals, families and children in the Tri-county area of St. Charles, Lincoln, and Warren. We work with a purpose to protect families (especially children, the elderly and disabled) regardless of race, age, gender or religion, from the despair, hopelessness and social injustice caused by poverty.

Planting the Seed of Hope...

...Breaking the Chain of Despair

